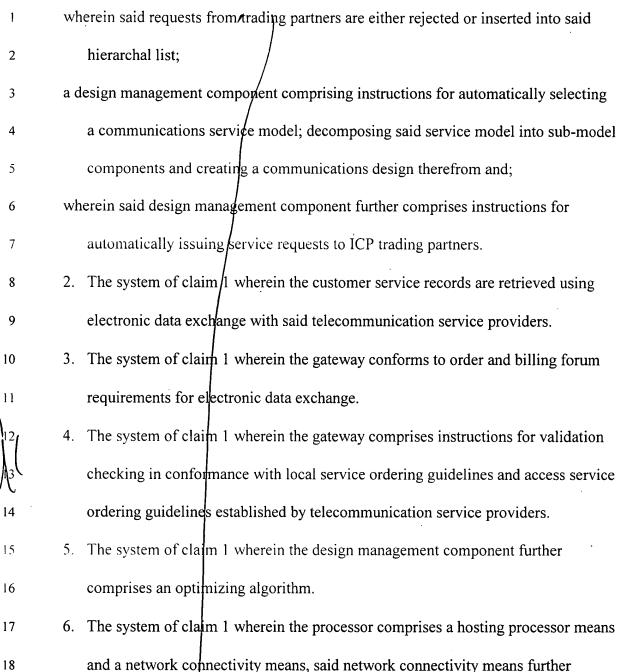
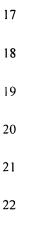




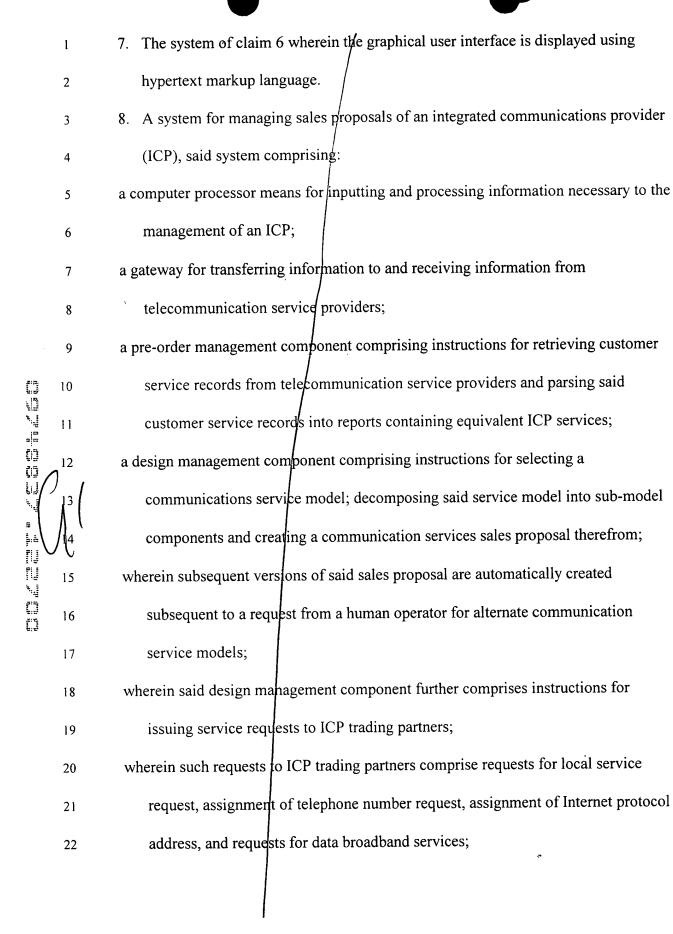
WHAT WE CLAIM IS:

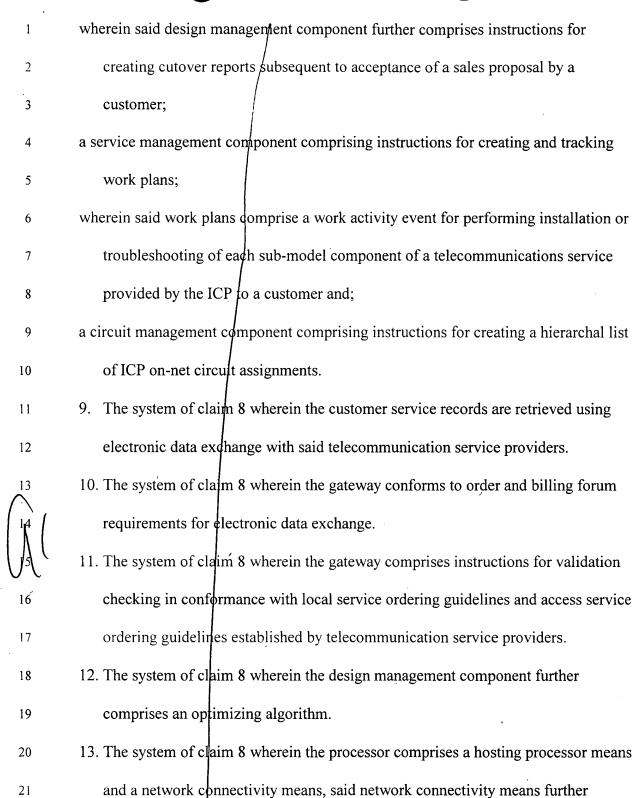
2	A system for supporting the management of an integrated communications
\sim \mathcal{J}	provider (ICP), said system comprising:
	a computer processor means for inputting and processing information necessary to the
5	
6	wherein the computer processor further comprises a graphical user interface for
7	displaying information or data entry prompting requests to a human operator;
8	a pre-order management component comprising instructions for retrieving customer
9	service records from telecommunication service providers and parsing said
10	customer service records into reports containing equivalent ICP services;
11	a gateway for transferring information to and receiving information from
12	telecommunication service providers;
13	a service management component comprising instructions for creating and tracking
14	
15	wherein said work plans comprise a work activity event for performing installation or
16	troubleshooting of each sub-model component of a telecommunications service
17	provided by the ICP to a customer;
18	a circuit management component comprising instructions for creating a hierarchal list
19	comprising ICP on-net circuit assignments and off-net circuit assignments;
20	wherein said circuit management component further comprises instructions for
21	creating a cutover work plan;
22	wherein said circuit management component further comprises an automatic means of
23	receiving requests from trading partners of the ICP;





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comprising connectivity to a network selected from the group of networks

including a local area network, the Internet, an intranet, a wireless network, a

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1	wireless local loop network, or a network comprised of combinations of local area
2	networks, the Internet, intranets, wireless networks, and wireless local loop
3	networks.
4	14. The system of claim 13 wherein the graphical user interface is displayed using
5	hypertext markup language.
6	15. A system for managing sales proposals of an integrated communications provider
7	(ICP), comprising:
8	a computer processor means for inputting and processing information necessary to the
9	management of an ICP;
10	a gateway for transferring information to and receiving information from
11	telecommunication service providers;
12	a pre-order management component comprising instructions for retrieving customer
13	service records from telecommunication service providers and parsing said
¥4	customer service records into reports containing equivalent ICP services;
1/5	a design management component comprising instructions for selecting a
16	communications service model; decomposing said service model into sub-model
17	components and creating a communication services sales proposal therefrom;
18	wherein subsequent versions of said sales proposal are automatically created
19	subsequent to a request from a human operator for alternate communication
20	service models.
21	16. The system of claim 15 wherein the design management component further
22	comprises instructions for compiling sales proposals from multiple customer
23	locations into a single consolidated sales proposal.

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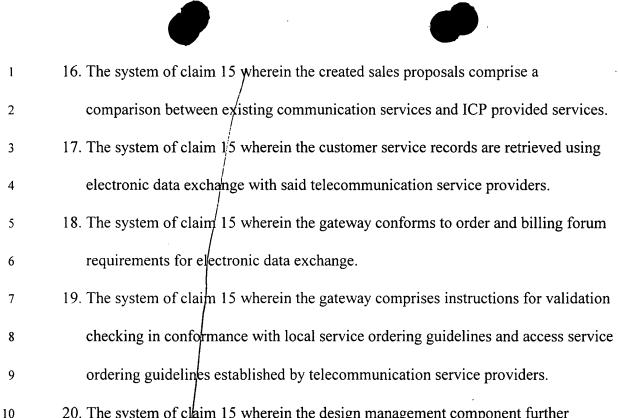
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- 20. The system of claim 15 wherein the design management component further comprises an optimizing algorithm.
- 21. The system of claim 15 wherein the processor comprises a hosting processor means and a network connectivity means, said network connectivity means further comprising connectivity to a network selected from the group of networks including a local area network, the Internet, an intranet, a wireless network, a wireless local loop network, or a network comprised of combinations of local area networks, the Internet, intranets, wireless networks, and wireless local loop networks.
- 22. The system of claim 21 wherein the graphical user interface is displayed using hypertext markup language.